

# SmartViewer Release Notes

## SmartViewer v4.9.7 Release (2018-09-10)

### NEW FEATURES

- [New Models] New Encoder

### BUG FIXES

- [VOC] Fixed dewarping issue
- [VOC] Fixed search issue
- [VOC] Fixed a problem with restoring configuration files
- [VOC] Fixed bug issue in Backup viewer

## SmartViewer v4.9.6 Release (2018-03-15)

### NEW FEATURES

- [New Models] Compatible with thermal cameras
- [Setup] Added ⑧Restrict password reset⑨ setting to user page of setup

### IMPROVEMENTS

- [Favorite] Changed the maximum number of the favorite from 10 to 30

## SmartViewer v4.9.5 Release (2017-11-16)

### BUG FIXES

[VOC] Fixed an issue thatSmart Viewer does not displayed text after the Windows Update. (Win7 : KB4041681, Win8 : KB4041693, Win10 : KB4041676, KB4041691)

## SmartViewer v4.9.4 Release (2017-10-18)

## NEW FEATURES

- [New Models] Compatible with XNF-8010

## IMPROVEMENTS

- TLS 1.2 supported

## BUG FIXES

[VOC] Fixed an issue where Smart Viewer does not properly operate under European version of the Windows 10 Creator Update

[VOC] Fixed an issue where a device that failed ping test did not auto-register.

[VOC] Fixed an issue that the maximized sub monitor's screen is cut off when the sub monitor's resolution is larger than the main monitor's resolution.

## SmartViewer v4.9.3 Release (2017-06-16)

### NEW FEATURES

- [New Models] Compatible with multi-directional models (PNM-9080 VQ, PNM-9081 VQ)
- [Device] Displays DVR RAID events (The first model is HRD-443)
- [Device] Client de-warp feature available in PNF model's 12M mode resolutions (only 4000x3000 and 2994x2908)
- [UI/UX] Displays the special profile (crop, de-warp, fisheye) information in the profile list of the context menu

### IMPROVEMENTS

- [VOC] AVI backup files can be played H.265 in Windows media player
- [VOC] The default profile set in the camera is loaded as the viewer's default profile only when connecting for the first time. The viewer can have independent default profile from the camera settings.
- [Device] Fog, defocus, face detection, audio detection, alarm in/out events are now displayed as event start time and event end time.
- [UI/UX] Improved usability by adding hotkey to "device registration" tab. Multiple selection of devices are available by utilizing Ctrl and Shift keys.
- [UI/UX] Improved usability by asking users for the confirmation to add devices if the ping test fails during device registration.

## BUG FIXES

[VOC] Fixed an issue that could cause favorites list to disappear

# KNOWN ISSUES

Some users have reported that Smart Viewer will not properly operate under European version of the Windows 10 Creator Update